

Accessibility Conformance Report for

<https://pro.youngplatform.com/>

Last updated: [27/10/2025](#)

This document has been provided by [Accessiway](#) to comply with the obligations of the European Accessibility Act until the official template is provided by the competent National Authority.

Every complex paragraph is preceded by an explanation in simpler language.

Introduction

We want everyone, including people with disabilities, to find our service **straightforward to use**. This document outlines our efforts to ensure our service is accessible and complies with relevant legislation and standards such as the **European Accessibility Act** and **WCAG**.

[Young Platform S.p.a.](#) is committed to accessibility and inclusivity. We strive to ensure that all our customers, including those with disabilities, can use our service successfully.

This document illustrates the accessibility features of <https://pro.youngplatform.com/>, how we meet the requirements of the **European Accessibility Act**, the **EN 301549 standard**, **WCAG 2.2**, the **ADA**, and **Sec. 508**, and what we are doing to maintain and improve accessibility. This statement pertains solely to <https://pro.youngplatform.com/>.. We regularly review this information as we enhance <https://pro.youngplatform.com/>.

Overview

Service Description

Users can access real-time market charts and data, place advanced orders (limit, stop, etc.), execute transactions with professional tools, and manage portfolios and trading strategies.

How to use <https://pro.youngplatform.com/> (Accessibility & Operability)

We strive to make <https://pro.youngplatform.com/> simple to use for everyone. Here is an overview of how to navigate and utilise our service when employing **assistive technologies** or special configurations:

How to use <https://pro.youngplatform.com/>

Advanced trading platform. Designed for professional and experienced traders, it provides in-depth market analysis, advanced order types, and sophisticated trading tools to offer a comprehensive cryptocurrency investment experience.

Accessibility of <https://pro.youngplatform.com/>

It uses the **standard modes of interaction** with the operating system and assistive technologies.

If you require further clarification on the use of any part of <https://pro.youngplatform.com/>, please consult our help centre, reachable at <https://support.youngplatform.com/hc/en-us/sections/360005550579>, for guides, or contact our support for tailored assistance. We aim to provide any additional descriptions or explanations necessary for the service to function correctly.

Accessibility Conformance

(How we meet the requirements)

We have assessed <https://pro.youngplatform.com/> against the requirements of the European Accessibility Act (including its local application where necessary), the ADA, WCAG 2.2, and Section 508.

Perceivable

- No pre-recorded audio or video content lacks alternatives.
- No pre-recorded video lacks captions.
- No synchronised media that requires them lacks descriptions or alternative versions.
- No video that necessitates it lacks audio description.
- Content is presented in an order that reflects the **logical and semantic structure**, allowing assistive technologies to interpret it correctly.
- Instructions provided for understanding and operating the content are not based exclusively on sensory characteristics of components such as shape, colour, size, visual location, orientation, or sound.
- Content adapts correctly to screen orientation, maintaining consistent visualisation and functionality.
- Where present, the purpose of input fields that accept specific data is correctly communicated to aids and is implemented in compliance.
- Information is not conveyed solely through colour, or it presents an accessible alternative such as text or symbols.
- Information is presented using text, avoiding non-essential and non-customisable images of text.
- Content that does not require a two-dimensional representation **reflows correctly** when the displayed size is changed by the user agent.
- Essential components, even in different states, have a **colour contrast** against adjacent elements that meets the minimum ratio of **3:1**.
- Changes to text spacing, relating to line height, paragraph spacing, letter spacing, or word spacing, do not cause loss of information or content.
- There are no cases where additional content activated by **hover or focus** disappears unexpectedly, cannot be closed without moving the pointer or focus, or does not remain visible.

Operable

- There are **no keyboard traps** (it is possible to navigate freely in and out of all components).
- There is no interference with single-letter, number, or symbol keyboard shortcuts.
- No time limits are imposed by the content or if present, they are user-controllable, adjustable, extendable, or justified by functional or regulatory necessity.
- All moving content, if present, is equipped with **controls for pause and/or playback control**.
- No flashing or intermittent content is used at levels that could cause epileptic seizures, remaining within safety limits.
- The screens in the service flow have titles that describe their topic or purpose.
- In screens of the service flow that can be navigated sequentially and where the navigation sequence affects meaning and operation, objects that can receive focus receive it in an order that preserves their meaning and operability.
- Multiple ways exist to identify content within the environment.
- Elements that can receive keyboard navigation focus are always at least **partially visible** in the viewport.
- All functionalities do not require **complex gestures** to be used.
- Functionalities do not activate immediately upon touch, can be cancelled before completion, and do not require a long press to work.
- For user interface components with labels that include text or images of text, the name read by aids contains the visually presented text.
- All functionalities are usable **without** relying solely on device or user **movement**.
- All functionalities are usable **without necessarily having to be dragged**.
- The **clickable area** of interactive elements is sufficiently large to ensure easy interaction for users.

Understandable

- All language parts that require it are **programmatically determinable**.
- User interface components, when they receive keyboard navigation focus, **do not generate unexpected context changes** that could disorient the user.
- User interface components, when activated by the user via keyboard or assistive technologies, **do not generate unexpected context changes** that could disorient the user.
- The navigation mechanisms present are consistently positioned throughout the entire service flow.
- Repeated interface elements are consistently defined to facilitate their identification.
- Mechanisms for requesting support or help within the environment are consistent.
- When an input error is automatically detected, the erroneous element is identified and the error is described via text.
- Where necessary, **labels or instructions** are provided when the content requires user input actions.
- When an input error is identified and suggestions for correcting it are available, these suggestions are provided to the user, except in cases specified by law.
- Systems are in place to **prevent** errors, such as confirmation, cancellation, or reversibility of the most sensitive actions.
- Where possible, the same data is avoided from being requested multiple times.
- Where present, complex authentication systems have accessible alternatives.
- We write the content in **clear and simple language**.

Robust

- Standard development technologies are used that are **interpretable by assistive technologies**.

We have tested <https://pro.youngplatform.com> with the most common assistive technologies across a wide variety of Operating Systems-Browser configurations:

- **Screen readers** (such as NVDA and JAWS on Windows, VoiceOver on Mac and iOS) are used to confirm that all interactive elements are announced correctly and can be used.
- We also test **screen magnification** and **high contrast modes**.

We aim for compatibility with the current versions of the major assistive technologies. Our code follows the best practices outlined in **WCAG 2.2** and **EN 301 549** for a robust implementation, meaning it should remain accessible even as technology evolves.

Standards

Based on the above, we apply the latest criteria of **WCAG 2.2 AA** and **EN 301 549** to ensure accessibility. Compliance with these standards creates a presumption of conformance with the requirements of the EAA, the ADA, and other regulations based on the same technical standards.

Continuous Monitoring and Maintenance

For us, accessibility is not a one-off commitment, but an **ongoing process**. This is how we ensure that <https://pro.youngplatform.com/> remains accessible over time:

- Our accessibility coordinator, who oversees the accessibility of <https://pro.youngplatform.com/>, can be contacted at these email addresses: **m.salvetto@young.business**, **p.quattrocolo@young.business**.
- With the support of [AccessiWay](#), on **27/10/2025** we conducted an **external manual audit** guided by experts to verify our accessibility conformance. We maintain a continuous testing and improvement cycle, with recurring support to ensure that comprehensive audits, including manual testing by professionals using assistive technologies, are conducted **at least once a year**.
- We use **automated testing tools** integrated into our development process to quickly identify the most common accessibility issues (such as missing alt text or form labelling). Every code update passes through these checks.

Feedback and Contacts

*We are delighted to receive your suggestions to make <https://pro.youngplatform.com/> better. If you find issues or have suggestions, please contact us via **email, telephone, or post**. Please explain the details of the problem so we can assist you.*

We highly value the contribution of our users, especially if they inform us that something is not functioning correctly. If you have difficulty accessing any part of <https://pro.youngplatform.com/>, encounter an accessibility issue, or have suggestions for improvement, please let us know.

- **Email:** support@youngplatform.com, p.quattrocolo@young.business
- **Company Address:** Piazza Teresa Noce, 17, 10155 Torino TO

*When contacting us, please provide as many details as possible about the issue (which page or function, what happened, and which assistive technology you are using, if applicable). We will aim to acknowledge your feedback within **15 working days** and will do our best to resolve the issue promptly or inform you of the progress.*

Enforcement

Should you feel that your accessibility issues have not been adequately addressed, you have the right to forward your complaint. We sincerely hope to resolve any issues with you before they reach this stage.

Document History

- This document was last reviewed and updated on **27/10/2025**.
- We plan to review it at least annually, or whenever significant changes occur to the service.

EN301549 Technical Report

Chapter 5: Generic Requirements

Criteria	Conformance Level	Notes
5.1 Closed Functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2 General	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2.1 Closed functionality	See 5.2 to 13	See information from 5.2 to 13
5.1.2.2 Assistive technology	See 5.1.3 to 5.1.6	See information from 5.1.3 to 5.1.6
5.1.3 Non-visual access	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Playback of audio output, including speech	Not Applicable	
5.1.3.3 Correlation of audio output	Not Applicable	
5.1.3.4 User control of speech output	Not Applicable	
5.1.3.5 Automatic speech output interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked input	Not Applicable	

Criteria	Conformance Level	Notes
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Audio output without interference	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Loudspeaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, transactional outcomes	Not Applicable	
5.1.4 Closed functionality to text enlargement	Not Applicable	
5.1.5 Visual output for audio information	Not Applicable	
5.1.6 Operation without keyboard interface	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.6.1 Closed functionality	See 5.1.3.1 to 5.1.3.16	See information from 5.1.3.1 to 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	

Criteria	Conformance Level	Notes
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable Parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.5.1 Modes of operation	Not Applicable	
5.5.2 Discernibility of operable parts	Not Applicable	
5.6 Key Repeat, Key Lock, and Toggle Controls	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter 6: ICT with Two-way Voice Communication

Criteria	Conformance Level	Notes
6.1 Audio bandwidth for speech	<i>Not Applicable</i>	
6.2 Real-time text (RTT) functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.2.1.1 Real-time text (RTT) communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of audio with Real-time text (RTT)	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 Real-time text (RTT) responsiveness	Not Applicable	
6.3 Caller identification	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communications	<i>Header cell no response required</i>	<i>Header cell no response required</i>

Criteria	Conformance Level	Notes
6.5.1 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization of audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video communication (sign language)	Not Applicable	
6.6 Alternatives to video-based services (informative)	<i>Advisory no response required</i>	<i>Advisory no response required</i>

Chapter 7: ICT with Video Functionality

Criteria	Conformance Level	Notes
7.1 Caption processing technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.1.1 Caption playback	Not Applicable	
7.1.2 Caption synchronization	Not Applicable	
7.1.3 Caption preservation	Not Applicable	
7.1.4 Caption characteristics	Not Applicable	
7.1.5 Spoken captions	Not Applicable	
7.2 Audio description technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Audio description preservation	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Chapter 8: Hardware

Criteria	Conformance Level	Notes
8.1.1 Generic requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.1.2 Standard connections	Not Applicable	
8.1.3 Colour	Not Applicable	
8.2 Hardware products with speech output	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.2.1.1 Speech volume range	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	
8.2.2.1 Fixed-line devices	Not Applicable	
8.2.2.2 Wireless communication systems	Not Applicable	
8.3 Fixed ICT	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.3.2.1 Unobstructed high forward access	Not Applicable	
8.3.2.2 Unobstructed low forward access	Not Applicable	
8.3.2.3.1 Clear floor surface	Not Applicable	
8.3.2.3.2 Forward access with obstruction (< 510 mm)	Not Applicable	
8.3.2.3.3 Forward access with obstruction	Not Applicable	

Criteria	Conformance Level	Notes
(< 635 mm)		
8.3.2.4 Width of space for knees and feet	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	
8.3.3.1 Unobstructed high side access	Not Applicable	
8.3.3.2 Unobstructed low side access	Not Applicable	
8.3.3.3.1 Side access with obstruction (< 255 mm)	Not Applicable	
8.3.3.3.2 Side access with obstruction (< 610 mm)	Not Applicable	
8.3.4.1 Level changes	Not Applicable	
8.3.4.2 Clear floor or operational area	Not Applicable	
8.3.4.3.2 Forward approach	Not Applicable	
8.3.4.3.3 Side approach	Not Applicable	
8.3.5 Visibility	Not Applicable	
8.3.6 Installation instructions	Not Applicable	
8.4 Mechanically Operable Parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.4.1 Numeric keys	Not Applicable	

Criteria	Conformance Level	Notes
8.4.2.1 Mechanical operating methods	Not Applicable	
8.4.2.2 Mechanical operating force	Not Applicable	
8.4.3 Keys, tickets, and fare cards	Not Applicable	
8.5 Tactile indication of voice mode	Not Applicable	

Chapter 9: Web (also applies to 10, 11, and 12)

Corresponding to WCAG 2.2 Level A

Criteria	Conformance Level	Notes
1.1.1 Non-text Content	Partially Supported	Not all non-text content presented to the user has a text alternative that performs the same function.
1.2.1 Audio-only and Video-only (Pre-recorded)	Supported	
1.2.2 Captions (Pre-recorded)	Supported	
1.2.3 Audio Description or Media Alternative (Pre-recorded)	Supported	
1.3.1 Info and Relationships	Partially Supported	In some cases, information, structure, or relationships conveyed by the presentation of the pages cannot be programmatically determined (or are not available via text).
1.3.2 Meaningful Sequence	Supported	
1.3.3 Sensory Characteristics	Supported	
1.4.1 Use of Colour	Supported	

1.4.2 Audio Control	Supported	
2.1.1 Keyboard	Partially Supported	Some functionalities cannot be used via keyboard (or analogous input interface).
2.1.2 No Keyboard Trap	Supported	
2.1.4 Character Key Shortcuts	Supported	
2.2.1 Timing Adjustable	Supported	
2.2.2 Pause, Stop, Hide	Supported	
2.3.1 Three Flashes or Below Threshold	Supported	
2.4.1 Bypass Blocks	Partially Supported	A mechanism to skip content blocks that repeat across multiple sections is missing.
2.4.2 Page Titled	Supported	
2.4.3 Focus Order	Supported	
2.4.4 Link Purpose (In Context)	Partially Supported	The purpose of some links cannot be determined from the link text or from the link text together with adjacent content.
2.5.1 Pointer Gestures	Supported	
2.5.2 Pointer Cancellation	Supported	

2.5.3 Label in Name	Supported	
2.5.4 Motion Actuation	Supported	
3.1.1 Language of Page	Partially Supported	The language is not defined on some pages.
3.2.1 On Focus	Supported	
3.2.2 On Input	Supported	
3.2.6 Consistent Help	Supported	
3.3.1 Error Identification	Supported	
3.3.2 Labels or Instructions	Supported	
3.3.7 Redundant Entry	Supported	
4.1.1 Parsing	Supported	
4.1.2 Name, Role, Value	Partially Supported	In some cases, user interface components (including: form elements, links, and script-generated components), name, role, states, properties, and values are incorrect or not set, or the user and their assistive technologies are not notified when these change.

Corresponding to WCAG 2.2 Level AA

Criteria	Conformance Level	Notes
1.2.5 Audio Description (Pre-recorded)	Supported	
1.3.4 Orientation	Supported	
1.3.5 Identify Input Purpose	Supported	
1.4.3 Contrast (Minimum)	Partially Supported	The visual presentation of text and images of text does not always have the required minimum contrast ratio, except for exceptions provided by the regulation (e.g., logos).
1.4.4 Resize Text	Partially Supported	Some text, excluding captions and images of text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality.
1.4.5 Images of Text	Supported	
1.4.10 Reflow	Supported	
1.4.11 Non-text Contrast	Supported	
1.4.12 Text Spacing	Supported	

1.4.13 Content on Hover or Focus	Supported	
2.4.5 Multiple Ways	Supported	
2.4.6 Headings and Labels	Partially Supported	Headings and/or labels do not sufficiently clarify content or functionality.
2.4.7 Focus Visible	Partially Supported	The focus indicator is not visible on some interactive elements.
2.4.11 Focus Not Hidden (Minimum)	Supported	
2.5.7 Dragging Movements	Supported	
2.5.8 Target Size (Minimum)	Supported	
3.1.2 Language of Parts	Supported	
3.2.3 Consistent Navigation	Supported	
3.2.4 Consistent Identification	Supported	
3.3.3 Error Suggestion	Supported	
3.3.4 Error Prevention (Legal, Financial, Data)	Supported	
3.3.8 Accessible Authentication (Minimum)	Supported	

4.1.3 Status Messages	Partially Supported	In some cases, status messages are not presented to the user in a way that assistive technologies can interpret them without having to move the focus.
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Chapter 10: Non-Web Documents

Criteria	Conformance Level	Notes
10.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
From 10.1.1.1 to 10.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter 11: Software

Criteria	Conformance Level	Notes
11.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
From 11.1.1.1 to 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with Assistive Technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2 Accessibility services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headings	Not Applicable	
11.5.2.7 Values	Not Applicable	

Criteria	Conformance Level	Notes
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking focus and selection attributes	Not Applicable	
11.5.2.14 Modifying focus and selection attributes	Not Applicable	
11.5.2.15 Notification of changes	Not Applicable	
11.5.2.16 Changes of states and properties	Not Applicable	
11.5.2.17 Changes of values and text	Not Applicable	
11.6 Documentation of accessibility usage	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	

Criteria	Conformance Level	Notes
11.8 Authoring Tools	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.1 Content technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.2 Creating accessible content	See WCAG 2.2 section	(If the software is not an authoring tool, insert “Not Applicable”)
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair suggestions	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Notes
12.1 Product documentation	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.1.1 Accessibility and compatibility features	Not Applicable	
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.2.2 Information on accessibility and compatibility features	Not Applicable	
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter 13: ICT Providing Relay or Access to Emergency Services

Criteria	Conformance Level	Notes
13.1 Relay services requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech-to-speech services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	

Web Accessibility

Disability is defined as: any limitation of activity or restriction of participation in society, experienced by a person as a result of a substantial, long-lasting, or permanent alteration of one or more physical, sensory, mental, cognitive, or psychological functions, of a multiple disability, or of an invalidating health condition.

Web accessibility consists of making public online communication services accessible to people with disabilities and is based on four fundamental principles:

Perceivable: Information and user interface components must be presented to users in a way they can perceive. For example, by providing text equivalents for all non-text content, which can then be presented in other forms according to user needs: large print, braille, speech synthesis, symbols, or simplified language.

Operable: User interface components and navigation must be operable. For example, by making all functionality available via a keyboard.

Understandable: Information and the operation of the user interface must be understandable. Textual content must be made readable, and navigation must be consistent.

Robust: Content must be sufficiently robust to be interpreted reliably by a wide range of user agents, including assistive technologies.

Test Environments

Operating Systems

- Apple Mac Os X (latest version)
- Microsoft Windows (latest version)
- Apple iOS (latest version)
- Google Android (latest version)

We have not used Linux as it is currently very uncommon among users with disabilities.

Browsers and User Software

In the latest versions available on the different operating systems:

- Google Chrome
- Windows Edge
- Safari
- Adobe Acrobat Reader / Preview on Mac (for PDFs only)

Screen readers e technologie assistive

To obtain the most standard assessment possible, we test everything with the default configuration of assistive technologies. To make the assessment more realistic, we also test:

- Graphic adaptations present in the different systems (colours, contrasts, captions, etc.)
- Mouse emulations, magnifiers, and on-screen keyboards or advanced keyboard settings, also of the different systems
- VoiceOver – on Apple systems only
- TalkBack – on Android only
- NVDA (latest version) and Freedom Scientific JAWS (penultimate version) – on PC systems only

Methodology

Objective Methodology for Manual and Semi-Automatic Verification

We analyse content with various automatic and semi-automatic systems and compare the results between tools to obtain the most complete and objective verification possible. The reference standard, unless specifically requested, is always the latest available (WCAG 2.2), thus ensuring compliance in all countries from which the touchpoint (website, app, etc.) can be accessed.

Our verification is therefore compliant with WCAG 2.2 level AA and the requirements of the UNI EN 301549 Guidelines or their application in the French RGAA. Each tool produces results that are then analysed by our experts: it is therefore possible that not all tool results appear, as they are judged to be false negatives.

Automatic Tools for Syntax Control

- **W3C Markup Validation Service:** Used with generated code, as it is the official tool for checking HTML, XHTML, MathHTML, etc. (<https://validator.w3.org/>)
- **W3C CSS Validation service:** Although the correctness of the CSS does not directly affect accessibility, it could impact some related aspects if it were not correctly interpreted due to errors. Verification is therefore appropriate and is carried out with (<https://jigsaw.w3.org/css-validator/>)
- **PAC PDF checker:** (<https://pdfua.foundation/en/pdf-accessibility-checker-pac/>)

Automatic and Semi-Automatic Tools for Colour Verification

- **Color Contrast Analyser (CCA):** Used specifically for doubtful contrasts (<https://developer.paciellogroup.com/resources/contrastanalyser/>)
- **WCAG Color contrast checker:** Used as a first check to verify the contrasts of the colours used in the CSS of the pages.
- **Text on background image a11y check:** Used to verify cases where text should overlap images. (<https://www.brandwood.com/a11y/>)
- **Color contrast accessibility evaluator:** Used as an additional check for some online pages. (<https://color.a11y.com/Contrast/>)

Automatic and Semi-Automatic Tools for Accessibility Control

Some online validators used as a sample on the pages:

- Accescan (<https://www.accessiway.com/accessscan>)
- Wave (<https://wave.webaim.org/>)

And other tools:

- **Web developer toolbar:** Used in support of manual verification. It allows identifying images without alternative text, fields without labels, etc. (<https://chrispederick.com/work/web-developer/>)
- **AXE and Lighthouse for Chrome:** Provide precise indications of accessibility defects in HTML code, as well as in WAI-ARIA attributes, which are particularly crucial for web applications and interactive components.

Terminology

The terms used in the Conformance Levels information are defined as follows:

- **Supported:** The product functionality has at least one method that meets the criterion without known defects or meets it with an equivalent facilitation.
- **Partially Supported:** Some product functionality does not meet the criterion.
- **Not Supported:** Most product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not evaluated:** the product has not been assessed against this criterion. This designation may only be used for WCAG Level AAA criteria.